Hampshire Carers Partnership

Carers Sub Group

Date: Monday 17th October 2022

Time: 10.00 – 12.00

Method: Zoom

Present 14

Apologies 17

*Administration Note: to access any new Zoom meeting you need to find the meeting invitation for that day and click on the link. Old links do not work.*

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| 1. | **Welcome and apologies –** this meeting was also attended by members of the Carers LD Working Group, to hear the presentations on the AHC Strategy Refresh and Marker Position Statements.  |  |
| 2. | **Presentation: AHC Strategy Refresh – EG:** See Appendix 1.ACTION 2.1: EG will confirm if the survey can be circulated to members of the public, rather than just group members. EG will check with PM. In November/December the Learning and Development (L&D) Task and Finish Group (TFG) will look at all the feedback from the survey and this will be reported to PA. EG asked if this group could nominate an individual to sit on the L&D TFG. ACTION 2.2: Please contact JH if you would like to be nominated.  | EGCarers |
| 3. | **Market Position Statements – JN:** See Appendix 2. |  |
| 4. | **Actions and updates from previous meetings** – unless noted below actions have been achieved. * *Re: letter re financial contribution increase:* SE did phone CART but no one has got back to her. AM has also spoken to JH and they need to be reviewed individually at reviews, but SE reported that reviews are not being done either.
* PH has now received his first payment of £66 per month which is the first instalment of government help which everyone is receiving towards their utility bills. The method of payment to families/individuals is dependent on which utility provider you have; some are paying it into the bank account and others are showing it as a credit on your bill, so there is no consistency. The news today is that the Chancellor is re-looking at the whole package. More information can be found here:

[Help for Households - Get government cost of living support](https://helpforhouseholds.campaign.gov.uk/?gclsrc=aw.ds&)* Carers Expenses Claims: please can carers submit monthly expenses claims.
* Re: *Lynda will discuss the issues raised by MW re Shared Lives “house rules” with HB from Shared Lives –* not achieved – ACTION 4.1: JH to ask Lynda if she has an update.
* Re: Carers Together is offering free training courses again: will probably be January 2023
* ACTION 4.2: JH to prompt AM to circulate initial feedback from CQC, following their recent inspection of AHC.
* Re: Enham: DH confirmed that Enham have merged with Aster Housing Association.

**Q:** Does this merger change the contract AHC have with Enham, for managed accounts? It was reflected that this should provide an ideal opportunity for AHC to challenge extending the contract further* JS reported that she is not sure what happened at the last DP Board meeting as she couldn't attend but she is aware that 3 people from Enham did attend.

ACTION 4.3: JS to ask Alice from AHC if she has an update. * PH is waiting for further feedback from his son's care manager about financial support for his son's holiday.
 | JHJHJS |
| 5. | **Feedback from TFGs:****Carers Breaks and Respite – SE**: SE has written a summary report and made 9 recommendations, which she shared with the group. The report has not yet been circulated but members did agree with the report. **Carers Assessment – Anne:** now closing this group; the actions from this group, and the other task TFGs, which are also being wound down, will go into the new Joint Working Group. KTN will be the AHC link for carers. ACTION 5.1: JH will put all the reports together and circulate**GP Registration – MW**: MW is in the process of writing his summary report. He reflected that progress could be challenging as health is undergoing so many changes. A discussion was held with reference to CQC inspecting ICSs in future, but it is unclear yet how this will work. What will be the key questions? How to tease out what the ICS is doing. AM reported that there is a very interesting document on the Hampshire and Isle of Wight ICB website about community involvement approach, 2022 – 2023. <https://www.hantsiowhealthandcare.org.uk/application/files/7516/5876/2653/HIOW_ICS_Community_Involvement_Approach_v6.pdf> ....and HCC’s equivalent... <https://documents.hants.gov.uk/planning-strategic/HampshireStatementofCommunityInvolvementAdoptedNovember2017.pdf>    | JH |
| 6. | **Carers LD Working Group – DH**:* DH reported that he has now set up a Facebook group for carer members. This is a closed group, so DH will filter members to ensure that at all members are unpaid carers; currently there are 63 members.
* DH has been asking for feedback from carers on AHC’s response to stage one complaints.
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| 7.0 | **Carers Strategy and Charter Review – AM**: * ACTION 7.1 Further dates will be set for the Carers Strategy and Charter review TFG. Now that the TFGs are winding down we should be able to fit in these dates.
 | AM/JH |
| 8.0 | **New information:*** JH reported that, with reference to a previous question she had about how secure it is to send confidential information in emails to health, she has now learnt that you need to use an “egress account;” SW was able to confirm this.
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| 9.0 | **AOB: None** |  |
|  | **Date of next meeting**: Monday 5th December, 2.00 – 4.00pm |  |
|  | **See below for Action Summary** |  |

HCP Carers Sub Group - Action Summary

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| **No.** |  | **Actions and updates from previous meeting on 27th June 2022** |  |
| 1 | 4.1 | Re: *Lynda will discuss the issues raised by MW re Shared Lives “house rules” with Helen Bradshaw, from Shared Lives –* not achievedJH to ask Lynda if she has an update.  | JH |
| 2 | 4.2 | JH to prompt AM to circulate initial feedback from CQC, following their recent inspection of AHC. | JH |
| 3 | 4.3 | JS to ask Alice from AHC if she has an update on the Direct Payment Board meeting.  | JS |
|  |  | **Actions and updates from meeting on 17th October 2022** |  |
| 4 | 2.1 | EG will confirm if the survey can be circulated to members of the public, rather than just group members. EG will check with PM. | EG |
| 5 | 2.2 | EG asked if the group could nominate an individual to sit on the L&D TFG. Please contact JH if you would like to be nominated.  | Carers |
| 6 | 5.1 | Re TFGs: JH will put all the reports together and circulate | JH |
| 7 | 7.1 | Further dates will be set for the Carers Strategy and Charter review TFG. Now that the TFGs are winding down we should be able to fit in these dates.  | AM/JH |