Hampshire Carers Partnership & Learning Disability Partnership

Carers LD Working Group Meeting

Date: Tuesday 11th July 2023

Time: 2.00 – 4.00pm

Method: Zoom

*Administration Notes:*

*To access any new Zoom meeting you need to find the meeting invitation for that day and click on the link. Old links do not work.*

*The first time an abbreviation is used, it is in bold text.*

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| **1.0** | **Welcome/Apologies/Introductions**Introductions were made.**Conflicts of Interest** – none declared.  |  |
| **2.0** | **Adults’ Health and Care (AHC) Update** – JN and AMC- See Appendix 1.available to carers’ group members on request |  |
| **3.0** | **Actions and Feedback from last meeting –** If no update, action has been achieved. Action 3.1: *JN to liaise with SHOG colleagues and then with JH, to identify someone who could be invited to this meeting* – AL to liaise with JN. * Action 3.2: AM to circulate a copy of the ICB Strategy [PowerPoint Presentation (hantsiowhealthandcare.org.uk)](https://www.hantsiowhealthandcare.org.uk/application/files/4516/7473/3225/Hampshire_and_Isle_of_Wight_Integrated_Care_Strategy_.pdf)
* Action 3.3: Re: Chair for the Complex Needs group – AL and AM to liaise.
* Re End of Life work by Solent – this work has now been completed, and a report has been written.
* Action 3.4: *JN to find out who could attend a future meeting to talk about how packages are increased when increased funds are agreed on packages other than commissioned services. This group to provide questions in advance to allow for preparation; DH to organise.*
* Action 3.5: Use of outdated language, e.g. the use of the word “disregard” when referring to someone who has a disability and therefore is not charged council tax; people find it very insulting. DH to research who to contact about this issue.
 | ALAchievedAM/ALDH/JNDH |
| **4.0** | **Updates:****Communications:** None, this month, as DH was not present.**Complex needs**: None, this month, as DH was not present.**Older Persons Partnership: AM** - AM has been talking to NM about essential communications needed for this partnership. She has also had several meetings with MH and CW who are Heads of Older Persons services in the South and North of Hampshire,respectively. There will be another meeting of the partnership in the autumn to finalise the structure. There is linking of the Carers Strategy to older people who have their own needs and care for others. Also**,** lots of people with learning disabilities who are getting older and supported by their older parents, need to be remembered too.SE talked about two carers who she knows of, who were in crisis; they are older people who are looking after older adult children. SE was able to support them during this time but people don't know how to get help from connect to support, and don't know who else to contact in a time of crisis. Action 4.1 AM to raise this issue with AHC.AM talked about the Second Transition Project which is aimed at parents who are looking after older children. This project is still happening but becoming more difficult because of the lack of staff. AM sympathises at this difficult time, when staff leave and recruitment is difficult. JL was also involved in the group; her understanding is that they have adopted principles that were discussed, for example having more contact as parents get older. Members agreed that this is really important work as older carers are increasing.Action 4.2 JH to write to SD to ask if she could come to the meeting to give an update and ask her if there is anything that this group can do to support the work.**Carers strategy and Charter Review Updates.**The Charter has been updated by carers and agreed. Now the work is focused on reviewing the current strategy (2018-2023) and considering what has been achieved; what doesn't work; what changes need to be made, etc. This new strategy will run from 2023-2028. KTN has written a suggested new strategy but carers weren't keen on the “I statements” and would prefer to review the current strategy, using the questions above to identify what changes need to be made. The aim is to have the work completed by October 2023. It was acknowledged that a lot has been achieved but there is still more that can be done to support carers.**Q:** Will the fusion of the health organisations, which includes **Southern Health Foundation Trust (SHFT),** impact on the commitment of SHFT to carers.**A:** There will be an impact on staff given the cost savings that need to be met. AM reported that anything good that is already happening will be subsumed into the new organisation. SHFT has a carer and patient hub where staff can be contacted and the person will be supported to find out answers to questions. SHFT have also achieved level two of the Triangle of Care and are now working on Level 3. This is an excellent achievement. This week the interviews will take place for the new Chief Executive Officer Designate for the fused organisation. The plan is that the new organisation will be ready to start on the 1st of April 2024.SHFT also includes the communities of Romsey, Gosport, Petersfield but not Winchester and Basingstoke which is **Hampshire Hospitals Foundation Trust (HHFT);** Southampton and Portsmouth are both separate too. HHFT are receiving money to build a new hospital but it is still unsure where this will be built. It is anticipated that transport will be a big issue. | AMJH |
| **5.0** | **How to Increase Membership of This Group:** * There is a need to ensure that we have enough carers sitting on groups to ensure carers are not outnumbered by agencies. Some people are interested in the various groups but don't attend in person.
* It was suggested that meeting face to face could increase membership but it was also acknowledged that this can be difficult for others, so maybe hybrid meetings would work.
* Timings can also be difficult for different people.
* There are currently 78 people on the Facebook page for carers caring for those with a learning disability.
* We also need to ensure that carer representatives represent the wider picture for carers and not just their own situation, which can sometimes be a challenge.
* AL: LDP plan to go out with self-advocates to different venues to get surveys completed. AL suggested these sessions could be used to promote carer interest, maybe with a flyer or similar? SE agreed and suggested Day Services could also be good venues to distribute flyers. AM agreed.
* Urgent Action 5.1: DH and AM to meet to design a flyer.
* Another suggestion was a mini survey on timings of meetings and then go with the majority.
 | AM/DH |
| **6.0** | **New Information:*** NM is looking into how AHC can improve the search facility on Connect to Support, and this would have a lot of support from carers.
* AL reported that the LDP website [www.hldp.org.uk](https://gbr01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.hldp.org.uk%2F&data=05%7C01%7Cjo.hooper%40carerstogether.org.uk%7C2848d11de7f54ab3a9ed08db821f9afd%7C602eec4992fa44fab8ae7f2e5ab763bb%7C0%7C0%7C638246844470686051%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=8S6HbGzKc2whLKaQOVjq%2BArWYAF8tbnRMfdWQN7Fizg%3D&reserved=0) has narrowed searches - not perfect but cuts contents down a bit [https://hldp.org.uk/local-info/basingstoke-deane-hart-rushmoor/events/](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fhldp.org.uk%2Flocal-info%2Fbasingstoke-deane-hart-rushmoor%2Fevents%2F&data=05%7C01%7Cjo.hooper%40carerstogether.org.uk%7C2848d11de7f54ab3a9ed08db821f9afd%7C602eec4992fa44fab8ae7f2e5ab763bb%7C0%7C0%7C638246844470686051%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=PWb26ZT7BkLwoY0ukCMp7W7uze0UJDohbIQeYefZpVE%3D&reserved=0)
* AL also reminded the group that Carers info can be added to the carers tab on the LDP website with any information to signpost people to [https://hldp.org.uk/resources/carers/](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fhldp.org.uk%2Fresources%2Fcarers%2F&data=05%7C01%7Cjo.hooper%40carerstogether.org.uk%7C2848d11de7f54ab3a9ed08db821f9afd%7C602eec4992fa44fab8ae7f2e5ab763bb%7C0%7C0%7C638246844470686051%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=UdpY2SeCVyAFUgr5oqqphTvmwU8tBRXcrtLaOULT5JY%3D&reserved=0)
* Re: **Connect to Support (C2S**)- LF is also attending groups to give guidance on how to use C2S effectively and is using these opportunities to find out the issues people are encountering. A carers website is also still being planned

(JS returned at 3:30)* Action 6.1 AL to suggest to NM to narrow search by mileage and area on C2S.
* **Southern Water**: AM reported that there are now some affordability schemes and tariffs for people who meet a certain criterion who can get help with their bills. Contact the vulnerability liaison officer SB
* The **Household Support Grants** will soon be made available again. This time there will be a mixture of money and vouchers distributed to enable a more bespoke response to each referral. Details will follow shortly.
* AMC will attend the next Carers Subgroup meeting, reference the consultation on managed accounts which is currently with Enham. Please attend if you can.
* Action 6.2 AL and JH to liaise to invite members of the Complex Needs Group as well.
* JS reported that the Complex Needs Group is very small and perhaps groups could be amalgamated, especially as at present, a Chair has not been identified. SW agreed but added there is a need to ensure there is a way for carers to advocate for their loved ones you have complex needs. AM agreed.
* Action 6.3 JH to add this as an agenda item to the next meeting.
* JS asked why the response in the ICB to DOLS And DOL are so slow; they have created a new team for this.
* Action 6.4 AL to ask for an update.
* JS asked if the LD and Autism board in the ICB is continuing? M commented that the last meeting was cancelled and has not been rebooked, he feels that this is due to the cuts in staff within the ICB. People were asked to comment about the future of the meeting via e-mail.
 | ALAL/JHJHAL |
| **7.0** | **AOB:*** JL offered New Forest MENCAP as potential venue for another new Community Hub, if the new test and learn Hub in Romsey is successful.
* AM now has a copy of the carers assessment**,** but it has not been shared yet as discussions are taking place to decide how best to take this work forward, and if people will be able to self-complete. This work is being discussed in the Carers Assessment JIG Action Group.
* Discussions are being held to consider transport across the county as public transport is being reduced.
* AM reported that the Hampshire and Isle of Wight ICB are now in special measures because they could not present a balanced budget. This also means that SHFT, HHFT, Solent, and CAMHS are also in special measures as they are all grouped under the one ICB.
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|  | **Date of next Meeting:** 11th September 2.00-4.00pm |  |

See below for Action Summary

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|  |  | **Updates/Actions from 11th July 2023**  |  |
| **No.** | **Ref** | **Action** |  |
| 1. | 2.1 | JN to catch up with MH for an update on Oliver McGowan training and the care training certificate. | JN |
| 2. | 2.2 | JN will keep members updated, on CQC inspection on AHC. | JN |
| 3. | 2.3 | JN to keep members updated on the supported living reviews. | JN |
| 4. | 3.1 | *JN to liaise with SHOG colleagues and then with JH, to identify someone who could be invited to this meeting* – AL to liaise with JN.  | AL/JN |
| 5. | 3.2 | AM to circulate a copy of the ICB Strategy [PowerPoint Presentation (hantsiowhealthandcare.org.uk)](https://www.hantsiowhealthandcare.org.uk/application/files/4516/7473/3225/Hampshire_and_Isle_of_Wight_Integrated_Care_Strategy_.pdf) | Achieved |
| 6. | 3.3 | Re: Chair for the Complex Needs group – AL and AM to liaise – see also 6.3 | AM/AL |
| 7. | 3.4 | *JN to find out who could attend a future meeting to talk about how packages are increased when increased funds are agreed on packages other than commissioned services. This group to provide questions in advance to allow for preparation; DH to organise.*  | DH/JN |
| 8. | 3.5 | Use of outdated language, e.g. the use of the word “disregard” when referring to someone who has a disability and therefore is not charged council tax; people find it very insulting. DH to research who to contact about this issue.  | DH |
| 9. | 4.1 | Who do carers contact in a time of crisis? AM to raise this issue with AHC. | AM |
| 10. | 4.2 | JH to write to SD to invite her to this meeting to give an update on the Second Transition and ask if there is anything that this group can do to support the work. | JH |
| 11. | 5.1 | Urgent - DH and AM to meet to design a flyer.  | DH/AM |
| 12. | 6.1 | AL to suggest to NM to narrow search by mileage and area on C2S. | AL/NM |
| 13. | 6.2 | AL and JH to liaise to invite members of the Complex Needs Group to the next meeting. | JH/AL |
| 14. | 6.3 | JH to add the possibility of the Complex Needs Group be amalgamated with the Carer’s LD Working Group as an agenda item to the next meeting. | JH |
| 15. | 6.4 | AL to ask for an update on why the responses in the ICB to DOLS And DOL are so slow. | AL |