Hampshire Carers Partnership Board

Carers LD Working Group Meeting

Date: Tuesday 23rd May 2023

Time: 2.00 – 4.00pm

Method: Zoom

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| **Attendees** |  |
|  | 8 |
| **Visitor** |
|  | 2 |
| **Apologies** |
|  | 9 |

*Administration Notes:*

*To access any new Zoom meeting you need to find the meeting invitation for that day and click on the link. Old links do not work.*

*The first time an abbreviation is used, it is in bold text.*

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| **1.0** | **Welcome/Apologies/Introductions**Introductions were made **Conflicts of Interest** – none declared.  |  |
| **2.0** | **Actions and Feedback from last meeting –** If no update, action has been achieved. * Health do pay an hourly rate for sleep-in night duties. JN summarised why the current situation is so muddled: there was a court ruling which said the people working sleep-in duties should be paid the minimum hourly rate. This had to be back dated and would potentially have put many organisations at risk of bankruptcy. After further court proceedings, another Judge ruled that hourly rates didn’t need to be paid for sleep-ins. Currently AHC pay £65.00 for a sleep-in. If someone works a waking night**,** they do get paid an hourly rate.
* DH will post something on Facebook about SO’s departure, and DH’s appointment (see later notes.)
* Re: LDP Communications Group – AM thinks she knows someone who might be prepared to JHin.
* Re DFGs: JS encouraged people to ensure any changes to someone’s support are recorded in their support plan. JN suggested the group liaise with SHOG (Supported Housing Operational Group); DH welcomed this suggestion.

Action 2.1: JN to liaise with SHOG colleagues and then with JH, to identify someone who could be invited to this meeting. JN commented that AHC experience similar issues with Housing Benefit, i.e.**,** lack of consistency. * Only feedback DH has received about vouchers (those distributed directly from HCC) are about not receiving them. JN reported that there will be a new wave of voucher grants; people will be able to cash these. JS reported that she had to take all 6 pages to the Post Office to prove she was entitled to them; RS also had issues at the PO.

Action 2.2: JN to feedback to AHC issues around cashing the vouchers, and who got letters and who didn’t. DH will ask his contact if he received a second letter, to see if they appeared in the system, JN could then track back.Action 2.3: DH to put another post on Facebook.* Action 2.4: AM to circulate a copy of the ICB Strategy
* Re: Chair for the Complex Needs group – a note has been posted but no one has volunteered yet.

Action 2.5: AL will post again, and send to AM, who will circulate to her contacts too. * [www.hldp.org.uk](http://www.hldp.org.uk) LDP website link.
* LDP Newsletter is currently being finalised and then it will be circulated. It will go out to everyone who was connected to the previous LDPB, and an edited version will be added to the LDP website.
* Re End of Life work by Solent – BC has not heard anything since AM recommended her. Action 2.6: AM to try and find out any further information.
* Action 2.7: JN to find out who could attend a future meeting to talk about how packages are increased when increased funds are agreed on packages other than commissioned services. This group to provide questions in advance to allow for preparation; DH to organise.
* *AM to invite EK who manages the Winchester Homeshare scheme, to a future meeting* – EK has attended an Older Persons Group. Her presentation is probably more relevant to self-advocates.

*Action 2*.8: AM to discuss further with EK to seek her opinion.* Following the cyber attack, Action 2.9: JH will resume supporting carers to complete their expenses claims. Just a reminder that the claims for this group need to go on a separate claim to the other HCP meetings; the claims for LDP Comms Group and LDP Complex Needs group need to go directly to AL and need to be on the AHC claim form.
 | JN/JHJN/DHDHAMAL/AMAMJN/DH/AllAMJH and carers |
| **3.0** | **Updates****Communications:** AL has been focusing on finalising the website and the newsletter, both will be finalised imminently. Next focus is for each working group to suggest 2 questions each to ask people with a LD, across Hampshire and with a link to groups in the community. All the working groups exist to improve the lives of people with a LD, on topics such as accessing GPs and GP letters; annual reviews; do people feel safe, etc. **Q:** Would carers be completing the answers to these questions for their family member if they have complex needs and therefore would find it difficult to complete on their own?**Y:** Yes. Carers also agreed they would like to suggest a question too. DH will facilitate between this group and the Complex Needs group as their questions are likely to be similar. Action 3.1: DH and AL to liaise. **Complex needs**: Areas for discussion have been on Transition, different therapies, staff training and complex needs with MH (AHC), and S from the ICB on DOLS (Deprivation of Liberties Safeguards). JS added they would welcome some younger members. DH said there are younger people on the Facebook page, but the issue could be that they are at work during the day, and so unable to attend meetings. Maybe if evening or weekend meetings were held occasionally it would help. Facebook link is below under AOB. This group (Carers LD Working Group) could include people with health needs and carers who care and support people under the age of 18. To avoid duplication it was suggested that, where appropriate, we have JHint meetings too. All agreed. Action 3.2: JH to add this as an agenda item, for discussion to the next meeting.AL confirmed that the ICB are included in the LDP, and they are represented at some meetings. **Older Persons Partnership** – AM: No further meetings since the first one. MH is the lead for this work and has met with AM. Health are also represented at the Partnership. Carers Strategy and Charter review – AM: The JHint Implementation Group (JIG) have set up 3 action groups: Carers Respite, Carers Assessments and GP Registration. A meeting has been set up to start reviewing the Carers Strategy. The next steps will be a series of 4 meetings: * Meeting 1: carers to discuss current carers strategy and consider what has been achieved
* Meeting 2: carers and organisations to be invited to discuss what organisations feel needs to change and how to go forward
* Meeting 3: carers and organisations to be invited to discuss what additional points need to be added
* Meeting 4: carers and organisations to be invited to discuss an action plan

The aim is for the Strategy to be ready to launch in November this year. A meeting will be held in June and July, and 2 meetings in August. Everyone is welcome to JHin the meetings. Action 3.3 contact JH if you would like to attend the meetings.  | DH/ALJHJH/All |
| **4.0** | **Meeting new Head of Service** – DH has been appointed to replace SO as Head of Service for LD, PD, CART, MASH. DH introduced herself and apologised that she couldn’t JHin the meeting at the beginning. DH has worked for AHC for many years; for the last 2 years as Service Manager for Physical Disabilities and Direct Payments. Members introduced themselves. DH welcomed DH on behalf of the group, and said how good it is to wok in partnership.  |  |
| **5.0** | **Updates from DH and JN –** see Appendix 1. *Available on request for those in the group* |  |
| **6.0** | **New Information:*** AM has been talking to HL, the new Hampshire Young Carers Lead re the Children’s Strategy.
* Some carers have started meeting with PH and MH, from IMPACT (AHC’s training team) to look at training for carers and the courses that carers could help to present. Soon a survey to carers will be circulated which will include a list of training which IMPACT already run.
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| **7.0** | **AOB:*** Discussion about use of outdated language, e.g. the use of the word “disregard” when referring to someone who has a disability and therefore is not charged council tax; people find it very insulting.

Action 7.1 DH to research who to contact about this issue. * Link for the Facebook page:

<https://www.facebook.com/groups/768513741089733>* JS is going to attend a workshop with the Challenging Behaviour Foundation for carers who are getting older and have adults with challenging behaviour, who they are caring for.
 | DH |
|  | **Date of next Meeting:** Tuesday 11th July 2.00 - 4.00pm |  |

See below for Action Summary

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|  |  | **Updates/Actions from 23rd May 2023**  |  |
| **No.** | **Ref** | **Action** |  |
| 1. | 2.1 | JH to liaise with SHOG colleagues and then with JH, to identify someone who could be invited to this meeting.  | JN/JH |
| 2. | 2.2 | JH to feedback to AHC issues around cashing the vouchers, and who got letters and who didn’t. DH will ask his contact if he received a second letter, to see if they appeared in the system, JH could then track back. | JN/DH |
| 3. | 2.3 | DH to put another post on Facebook, re people experiencing difficulty with claiming AHC vouchers. | DH |
| 4. | 2.4 | AM to circulate a copy of the ICB Strategy | AM |
| 5. | 2.5 | Re: Chair for the Complex Needs group – a note has been posted but no one has volunteered yet. AL will post again, and send to AM, who will circulate to her contacts too.  | AL/AM |
| 6. | 2.6 | Re: End of Life work by Solent – BC has not heard anything since AM recommended her.AM to try and find out any further information. | AM |
| 7. | 2.7 | JH to find out who could attend a future meeting to talk about how packages are increased when increased funds are agreed on packages other than commissioned services. This group to provide questions in advance to allow for preparation; DH to organise.  | JN/DH/Carers |
| 8. | 2.8 | EK manages the Winchester Homeshare scheme. AM to discuss further with EK to seek her opinion on how relevant her presentation would be to this group. | AM |
| 9. | 2.9 | JH will resume supporting carers to complete their expenses claims. | JH |
| 10. | 3.1 | DH and AL to liaise on a question from this group to people with a learning disability. | AL/DH |
| 11. | 3.2 | JH to add how to increase membership of this group, and the diversity of membership, as an agenda item, for discussion at the next meeting. | JH |
| 12. | 3.3 | Contact JH if you would like to attend the Carers Strategy Review meetings. | All |
| 13. | 5.1 | AM and JH to liaise outside of this meeting re: drop-ins.  | AM/JN |
| 14. | 5.2 | JH and Jackie to liaise outside of the meeting re: drop-ins. | JN/JL |
| 15. | 5.3 | JH to keep members updated on the supported living reviews. | JN |
| 16. | 5.4 | JH to ask someone from the quality team to attend a future meeting. | JN |
| 17. | 7.1 | Discussion about use of outdated language, e.g. the use of the word “disregard” when referring to someone who has a disability and therefore is not charged council tax; people find it very insulting.DH to research who to contact about this issue.  | DH |