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**HLDP MINUTES**

**Meeting held on Wednesday**

**13 December 2023**

At Wells Place, Eastleigh

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| **Previous Minutes:**  The minutes were approved and signed off.  **ACTIONS from previous meeting:**  Were all completed**.**  **Welcome and rules were read out.**  **Introductions from everyone**  MinutesTick Yes  Rules Yes 5A  Hello8 |
| **Self-Advocates** **of the HLDP** gave an update on the working groups - presentation attached.  Thanks were given to the self-advocates for all being involved and reading their part.  Ann said it sounds brilliant to go to all these different places to tell people about the Partnership, contacting different providers in Hampshire with the survey.  Councillor Withers asked if the Partnership has been made aware of Hampshire’s new app which can be downloaded onto a mobile phone to access the county website Councillor Withers explained how it could be used.  TH mentioned about problems reporting potholes and flooding was also mentioned as an issue. There is a colour mark system in place at Hampshire to see priority of flooding issues.  **Break**  **Ann - Update on the Complex Needs Group -** presentation attached.  Alison Cooper is now the chair and will attend the Partnership next time. We looked through the Terms of reference again would like more providers to attend.  Ally is chasing GP involvement and also someone from agency provision is requested.  Future topics have been discussed such as respite with suitable wheelchair access, [Fryers House](https://www.leonardcheshire.org/get-support/living/care-homes/fryers-house-hampshire) was suggested.  ID Badge 1  A picture containing tea  Description automatically generated  A screenshot of a mobile application  Description automatically generated |
| Everyone talked about respite care and what might be needed for people who have Complex Needs.  The importance of skills and knowledge in supporting staff; good and positive communication is important as well as reading Care Plans and giving clear information to agency staff.  JE said he is interested to learn more about Complex Needs and KA mentioned a relative who uses eye gaze technology.  Hard to find respite provision in a 10 mile radius as homes have closed or are in refurbishment.  Complex Needs training should be given to all staff, including agency staff.  **AMC Update on attending the Hampshire County Council Learning Disability Staff Roadshow**  Ally said the self-advocates did a great presentation about what they find difficult in getting help from Adult Social Care – examples were: it is hard to use the phone system with CART and for some, not being heard in reviews.  The team would like to invite self-advocates back to a future roadshow in 2024 to move things forwards.  Ally said it really helped us understand the challenges hearing you tell us what has happened for you.  It was really positive and done very professionally self-advocates got their message across so well it would be good to have self-advocates attend on a regular basis and also to hear what we can build on that works well.  A message service was talked about, maybe tech could be used for contacting the CART team, lots of work is being done within CART to make things better.  A close-up of a logo  Description automatically generated    A blue text on a grey background  Description automatically generated  Any Other Business  KA mentioned E-Consult is hard and questions need to be in Easy Read ML agreed.  It should meet different needs; some people want a GP appointment.  Cllr Withers talked about how blood pressure checks are very important and [lifelights](https://lifelight.ai/) can help with that.  **Any Other Business**  Self-Advocates talked about the challenges of socialising, TH spoke about how her sister will help to prepare for a holiday. LM mentioned friend less support but wants to go to a disco regularly, means a late bus back at night.  Talked about the balance of freedom and support.  Companion volunteer service challenges were most volunteers over 60yrs, and younger people may want to go out with peers their own age.  Self-advocates talked about feeling vulnerable going out in the evenings. ML hours cut and don’t know why. Want to do something get bored staying in.  Library hubs good to meet people and be around other people. Getting to a place and feeling safe important.  Alarms out there but some not that good.  Person-Centred care important – self-advocates highlighting what they do and don’t need eg I can make my own lunch.  Follow up provision for ML – AMC and AL  End of meeting  Next meeting 20 March 2024  **Actions:**   |  |  |  |  | | --- | --- | --- | --- | | Check re reduction in hours ML | Contact PD team | Ally and Amanda |  | |  |  |  |  | | Recruit more self-advocates | Feedback on new recruits at the Partnership | Steve and Amanda | Ongoing | |  |  |  |  | | Contact Ann and daughter re meeting | Amanda to action | Amanda | Ongoing | |  |  |  |  | | Work on Draft proposal for Partnership provider | Put a plan together | Steve and Amanda | Ongoing | |  |  |  |  |  | | To find more attendees for the Complex Needs Group | Contact, GP, Agency and providers | Ally and Amanda | GP and agency in place | |  |  |  |  | | To discuss befriending schemes | Ally and Trish |  |  | |  |  |  |  | |  |  |  |  | |  |  |  |  | |  |  |  |  | |  |  |  |  | |  |  |  |  | |  |  |  |  | |
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