



Topic – Newsletter and
Partnership Meeting



Communication Working Group



You Said

18 January 2024

We had no meeting in December as it was close to Christmas

Tanya told us about the work she is doing in Braille for the Koala project

You said you think the website and newsletter work should be done by this group



We Did

Amanda and Tanya are working every week on this until the end of March

We will check these regularly in this group in 2024



Communication Working Group



You Said

18 January 2024

You said this group should increase access for people with learning disabilities

This group could share good practice examples of Easy read with others

You gave updates of where you have gone for survey responses and to keep sharing the survey for a few months



We Did

We will look at the website together and make some updates in the next meeting

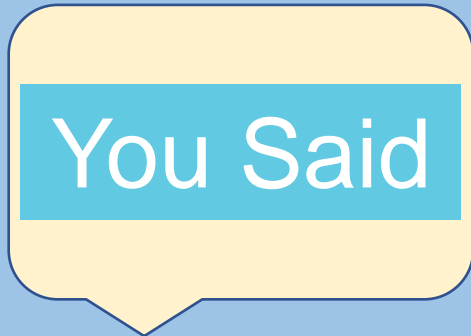
Easy Read work has been done in other working groups too

We are keeping a list of where we have visited and where we need to visit

February

15

Topic – Improving You Said We Did



Communication Working Group

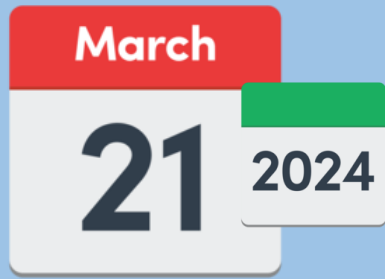
You Said, We Did



- We talked about the layout of the You said We did and came up with this new design
- You said the white is easier to read
- You said you like the Easy Read style
- You said you want to keep the colours and some of the old design as you like it
- We put your ideas together and made this design



Topic – Recruiting more self-advocates and parent carers

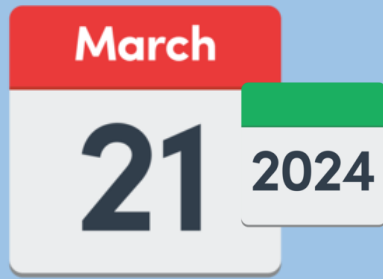


Communication Working Group

You Said, We Did



- We talked about recruiting more self-advocates to the working groups
- Everyone gave their ideas
- **You said** what is important and what skills a self-advocate needs to have
- **You made** the poster and we have this ready now for events and to promote in other places



Communication Working Group

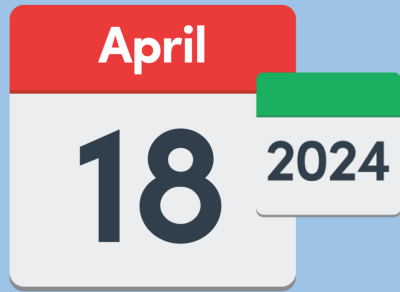
You Said, We Did



- **We will** finish the poster and print it for events
- **We have** put easy read information on the website to recruit self-advocates and one person has contacted us
- **You said** what a parent carer advert should say
- **You would** like parent carers to add to the website
- **We will** share the poster where parent carers will see it



Topic – Making videos and
self-advocate communication



Communication Working Group

You Said, We Did



- Welcome and introductions – apologies from Jake, Richard, Katie and Trish. Louise and Nicki joined today
- We talked about making videos and you gave ideas on what you would like
 - **You said** you would like annual health check videos by a nurse to show to doctors and nurses to all practices
 - **We said** many places are looking at annual health checks like Lincolnshire, Northamptonshire & Cambridgeshire
 - Trish said she is working on this in Newham for VoiceAbility and may ask for your help

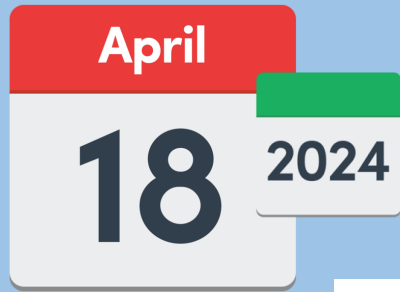


Communication Working Group

You Said, We Did



- **You said** a video about confidence would be good
- **You said** two of you are doing videos to train staff about your hospital experiences with Winchester University
- **You said** you would like to do a video about the Partnership and training package from Koala
- **You thought** after chatting about it that videos should not be too long about 2-4 minutes each



Communication Working Group

You Said, We Did



- **You said** you would like your videos go on the website
- **You said** it is important to ask people if they want to be in a video
- **You gave** a list of questions to Amanda to ask all the self-advocates before the next meeting about what they want to do
- **We will** bring this back to a future meeting to plan next steps
- **You said** you have received your easy read dates for chairing





Communication Working Group

You Said, We Did



- **You said** it would be good to decide the topic for the next meeting at the end of each meeting
- **You said** the chair can decide and then you can discuss together
- **You said** if you prefer the agenda on paper or on the screen
- **We will** make a list of what you prefer and post the agenda at least two weeks before the meeting for those who want paper copies – We said we will call TH to talk through the agenda



Communication Working Group

You Said, We Did



- **You said** if you chair the meeting you would like a call to talk about the topic before meeting
- **We will** call you before you chair the meeting to talk about the topic
- **You said** you enjoy having guest speakers



Topic – Oliver McGowan
Training and Connect2Support



Communication Working Group

You Said, We Did

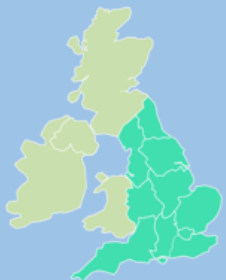


- Welcome and introductions – apologies from Marcia, Richard, Tanya – Maria, Ade and Louise joined today
- **We heard** about the Oliver McGowan training and Maria explained how self-advocates could be involved in this
- A training trio is needed of a trainer and two people with lived experience of autism and learning disabilities
- Training will be provided before the sessions over 3 days
- If you do this role you would need to work one day a month



Communication Working Group

You Said, We Did



- The role and transport would be paid
- There are easy read materials such as a job description and support before and after the sessions
- You would go on a national register as a trainer and get a certificate
- **You said** – where would training be – answer is Hampshire only
- **You asked** where venues will be – answer they can be chosen together
- **You said** you would like more information and are interested



Communication Working Group

You Said, We Did



- Louise spoke about the new style Connect 2 Support website
- **You said** what you thought and gave your feedback on the design
- **You said** what you thought about the new PA website design
- **You will think about** – the training and decide if you want to help sessions
- Next time we will work together on the Partnership presentation

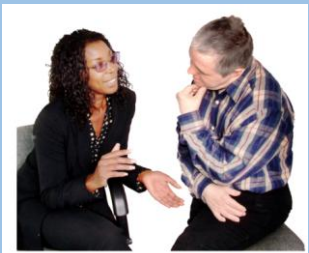


Topic – Co-production work and
voting



Communication Working Group

You Said, We Did



- **We heard** about the Oliver McGowan training and dates for learning more about it if you want to try the training
- **You said** if you wanted to do this and chose from 2 dates 19 and 26 July
- **We said** we would like some self-advocates to make a video talking about coproduction to explain what it is like
- **You said** some of you would like to do this
- **We will** contact you to talk through the questions and then make the film together



Communication Working Group

You Said, We Did



- **We said** the Partnership meeting is postponed for June and the next will be September due to elections
- **We said** the different ways you can vote and to take ID
- **You said** none of the parties have said anything about disabilities
- **We said** the manifestos can be read here but not all parties have added them yet [General Election 2024 Easy Read manifestos | Mencap](#)
- **You said** a health passport is coming out from NHS England as a national template – it is not in Easy Read yet



Topic – Health film feedback and
New CART phone message



Communication Working Group

You Said, We Did

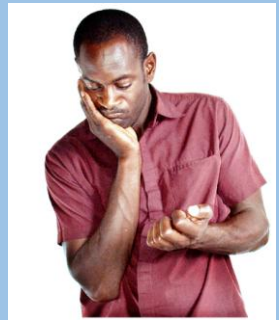


- **You said** the videos you made with Winchester University and Life Lens were shared on Tuesday night with lots of good feedback
- **You said** you would like more opportunities to make videos like this
- **We said** we would like your feedback on the new CART message
- CART is the contact centre for Hampshire County Council when you ring in



Communication Working Group

You Said, We Did



- **You said** the option 4 would be better as option 2
- **You said** to tell people to have a pen handy for information to write down – like the website address
- **You said** you would like to know your number in the queue
- **You said** could there be an option 6 for 'anything else'
- **We said** thank you and we will pass this feedback and your ideas onto the CART team



Topic – Presentation
Preparation and Newsletter



Communication Working Group

You Said, We Did



- We looked over the last 6 months to make the Partnership Presentation
- We talked about the Christmas newsletter and what we should include
- We spent a long time on the presentation as there was lots to look



Communication Working Group You Said, We Did



- Our meeting overran a bit but we got it done!
- Well done everyone

October

17

Topic – CART and
Connect to Support



Communication Working Group

You Said, We Did



- **You said** what you liked about the photos for Connect to Support
- **We said** these are photos for the new Connect to Support website and we want to know what you think about them and choose the best ones to use
- **You said** you liked the second image more than the last one and photos where it is clear what the person is doing. Like wearing work clothes in the work photo
- **We said** thank you for your feedback which will be used to make the final decisions



Communication Working Group

You Said, We Did



- **We said** thank you for your feedback to the CART team
- The CART team gave a presentation to show how all of your feedback and comments were used
- **You said** it was great to hear your ideas had been used and it feels 'absolutely amazing' to know your feedback made good changes for everyone
- You said for the Christmas newsletter what you will do
- Jake – fun facts Richard – co-chair introduction and year summary. Tanya – about braille work. James – about video and being safe.

November

21

Topic – Partnership
Presentation and Christmas
Newsletter

November

21

2024

Communication Working Group

You Said, We Did



- We worked together on the presentation for the Partnership going through the slides together
- We talked about the Christmas newsletter
- We said what we would add to the Christmas newsletter
- This will be the last meeting before Christmas